

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	OCT 2012	2012 TOTAL
JIFs RECEIVED	48	64	66	74	77	84	99	84	82	63			741	73	789
JIFs RESPONDED TO	53	46	69	67	72	82	79	83	92	80			723	91	785
Non-Jurisdictional	44	29	50	47	56	53	48	58	66	58			509	65	550
Jurisdictional	3	12	15	11	9	17	21	19	13	13			133	65	151
Variance	2	2	1	3	3	3	2	5	3	2			26	11	24
General Information	3	0	2	4	3	7	5	0	8	5			37	5	45
Potential Violation	1	3	1	2	1	2	3	1	2	2			18	5	15
AVERAGE RESPONSE TIME (in days)	14	10	12	14	12	13	17	17	23	19			16	16	18

TELEPHONE CALLS	245	268	245	327	369	312	410	438	345	331			3290	348	3927
WALK-INS	6	13	11	17	18	18	28	21	22	13			167	17	157
WRITE INS/SITE VISITS	4	5	5	6	2	7	5	6	7	4			51	4	41
OTHER AGENCIES	27	21	21	32	26	16	21	19	25	20			228	36	322
FOIL REQUESTS RECEIVED	16	9	16	14	15	15	18	19	20	18			160	16	178